



DL WHOLESALE

PRODUCT RETURN FORM

Please complete the form in full and follow the RMA procedure at the bottom. After our Returns Department reviews your request, you will be contacted with further instructions. Please be as specific as possible in regards to the 'Reason for Return'. Failure to provide adequate information may result in delays in processing the RMA.

Company / Customer Name: _____
 Contact: _____
 E-Mail: _____
 Phone Number: _____
 Fax Number: _____
 Mailing Address: _____
 Purchase Location: _____
 Payment Method: Credit / Debit Card Cash Check Terms

FOR DROPSHIPPING ONLY	
Name: _____	
Address: _____	

Purchase Date	Invoice Number	Item Number	Item Description	QTY	Reason for Return

RMA Procedure

1. Fill out and submit this RMA form using one of the following methods:
 - a. **Email form to: rma@dlwholesale.com**
 - b. **Fax form to: 510.291.8722**
 - c. **Mail form to: 7041 Las Positas Road STE A Livermore, CA 94551**
2. DL Wholesale will contact you with your approved RMA number.
3. Return the merchandise along with a copy of your RMA form to DL Wholesale with the RMA number clearly written on the outside of the packaging. Packages without RMA numbers on them will be returned.

DL Wholesale Inc.
 ATTN: RMA Department
 DL Wholesale Inc.
 7041 Las Positas Road STE A
 Livermore, CA 94551
 RMA # _____

DL Wholesale Return Policy: Returned merchandise requires an authorization number for our Customer Service Department. Merchandise must be in original packaging and in as-received condition. All shipment shortages must be reported within 7 days of delivery. DL Wholesale will NOT be held responsible for shipping costs, damages, or claims resulting from the return, and all goods must have adequate insurance coverage and tracking numbers. If shipping damages occur, DL Wholesale is not liable for delay in service due to these discrepancies and if damages do occur, warranty exchanges will NOT be valid. Special Order items are non-returnable unless defective.

DO NOT RETURN MERCHANDISE BEFORE YOU HAVE RECEIVED AN RMA NUMBER!