DL WHOLESALE - PRODUCT RETURN FORM

Please complete the following information and submit the form. After our Returns Department reviews your request, you will be contacted with further instructions. Please do not attempt to return any merchandise before you receive an RMA number. **Please be as specific as possible for the 'Reason for Return.' Failure to provide adequate information may result in delays in processing the RMA.**

COMPANY/CUSTOMER NAME: _____

CONTACT PERSON: _____

EMAIL: _____

PHONE #: _____

FAX #: _____

ADDRESS: _____

WHERE PURCHASED: _____

METHOD OF PAYMENT: ☐ Credit/Debit Card ☐ Cash ☐ Check ☐ Terms

For DropShipping ONLY

NAME: _____

ADDRESS: _____

PURCHASE DATE	INVOICE #	PART NUMBER	PRODUCT DESCRIPTION	QTY	REASON FOR RETURN

RMA PROCEDURE

1. Fill out and submit this RMA form using one of the following methods:

   a. **Print/Email form to: rma@dlwholesale.com**
   b. **Print/Fax form to: 510.291.8722**
   c. **Print/Mail form to: 7041 Las Positas Rd, Unit A - Livermore, CA 94551**

2. DL Wholesale will contact you with your approved RMA number.

3. Return the merchandise along with a copy of your RMA form to DL Wholesale (see mailing address below) with the RMA number clearly written on the outside of the box. Boxes without RMA numbers on them will be returned.

DL WHOLESALE, INC.
7041 LAS POSITAS RD, UNIT A
LIVERMORE, CA 94551
ATTN: WARRANTY RETURNS
RMA #:

DL Wholesale Return Policy: Returned merchandise requires an authorization number from the Customer Service Department. Merchandise must be in original packaging and in as-received condition. All shipment shortages must be reported within 7 days of delivery. DL Wholesale, Inc. will NOT be held responsible for shipping costs, damages or claims resulting from the return, and all goods must have adequate insurance coverage and tracking numbers. If shipping damages occur, DL Wholesale, Inc. is not liable for the delay in service due to these discrepancies coand if damages do occur, warranty exchanges will not be valid. Special Order items are non-returnable unless defective.